

Raising a Safeguarding Concern

Safeguarding children and adults at risk requires everyone to be committed to the highest possible standards of openness, integrity and accountability.

Adults at risk are defined as anyone aged 18+ who has care/support needs, is experiencing (or at risk of) abuse/neglect, and as a result of those needs is unable to protect themselves. Ann Craft Trust in line with Care Act 2014.

As a Snowsport England (SE) affiliated club, we are committed to encouraging and maintaining a culture where people feel able to raise a genuine safeguarding concern and are confident that it will be taken seriously. In the context of safeguarding, this equates to someone raising a concern about the well-being of a child or an adult at risk. The person raising the concern may be:

- An athlete
- A volunteer
- A coach
- An official
- A parent
- A member of the public

Raising A Concern

How to raise a concern about a child or an adult at risk at the club:

- If a child or an adult at risk is in immediate danger or risk of harm, the Police should be contacted by calling 999. Where a child or an adult at risk is not in immediate danger, any concerns about their wellbeing should be made without delay to the Club Welfare Officer. The Club Welfare Officer will pass the details of the concern on to the SE Safeguarding Lead at the earliest opportunity and the relevant local authority and the Police will be contacted, where appropriate.
- The Club Welfare Officer can be contacted at welfare@mccsc.org.uk If, however, the person raising the concern does not feel comfortable raising a concern with the Club Welfare Officer, the person raising the concern should contact:
 - SE Safeguarding Lead welfare@snowsportengland.org.uk
 - Local Authority Designated Officer (LADO)
qualityassurance@manchester.gov.uk or Tel: 0161 23341214
 - NSPCC, Tel: 0808 800 5000.

To report a concern directly to the SE Safeguarding Lead, go to <https://www.snowsportengland.org.uk/safeguarding/> and click RAISE a SAFEGUARDING CONCERN or email welfare@snowsportengland.org.uk

Information to include when raising a concern:

The person raising the concern should provide as much information as possible regarding the incident or circumstance which has given rise to the concern, including:

- Their name and contact details (unless they wish to remain anonymous)
- Names of individuals involved
- Date, time and location of incident/circumstance
- Whether any witnesses were present

What Happens Next?

All concerns raised about the well-being of a child or an adult at risk will be taken seriously and every effort will be made to deal with each concern fairly, quickly and proportionately. If the person raising the concern does not believe that the concern has been dealt with appropriately and wishes to speak to someone outside the club, they should contact:

- SE Safeguarding Lead welfare@snowsportengland.org.uk
- Local Authority Designated Officer (LADO) Contact the Children Services or Adult Services of the local authority in the area in which you reside. For details, please visit your Local Authority website
- NSPCC person raising the concern Advice Line, Tel 0800 028 0285

Support

The club will not tolerate any harassment, victimisation or unfair treatment of and will take appropriate action to protect the person raising the concern when they do so in good faith. This policy aims to ensure protection from retaliation for the person raising the concern. We will not attempt to identify authors of anonymous reports and will take reasonable precautions to avoid disclosing details that could lead to their identification.

Policy Review

Raising a Safeguarding Concern Policy is reviewed every three years (or earlier if there is a change in national legislation).

Chairperson: Rosalind Brown-Grant

Date: 24 April 2026

Club Welfare Officer: Susie Loates

Date: 24 April 2026



Club Welfare Officer Suzie Loates